

Performance Scenarios

The scenarios shown below illustrate how your investment could perform. You can compare them with the scenarios of other products. The scenarios presented are an estimate of future performance based on evidence from the past on how the market performs and how long you hold the CFD. The stress scenario shows what you might get back in extreme market circumstances, and it does not take into account the situation where we are not able to pay you.

The following assumptions have been used to create the scenarios in **Table 1**:

Precious Metal CFD (held intraday)		
FX Pair opening price:	P	1.1977
Trade size (per CFD):	TS	0.01 lot
Margin %:	M	0.50%
Margin Requirements (EUR):	MR = P x TS x M	500
Notional value of the trade (EUR)	TN = MR/M	100,000

Table 1:

LONG Performance Scenario	Closing Price	Price Change	Profit/Loss	SHORT Performance Scenario	Closing Price	Price Change	Profit/Loss
Favourable	1.2156	1.50%	1473	Favourable	1.1797	-1.50%	1256
Moderate	1.2037	0.50%	498	Moderate	1.1917	-0.50%	503
Unfavourable	1.1797	-1.50%	-1526*	Unfavourable	1.2157	1.50%	-1481*
Stress	1.1378	-5%	-5265*	Stress	1.2576	5%	-4764*

* The loss is restricted to your account balance as we offer **Negative Balance Protection**.

* Market developments in the future cannot be accurately predicted. The scenarios shown are only an indication of some of the possible outcomes based on recent returns. Actual returns could be lower.

The scenarios presented are not an exact indicator of future performance, but an estimation to that effect. What You will get will vary depending on how the market performs and how long You keep the investment/product. The figures do not take into account your personal tax situation, which may also affect how much you get back.

What happens if the Company is unable to pay out?

The Company is a member of the Investor Compensation Fund ("ICF" - private legal entity) which if the Company categorized You as a Retail Client and fails to return to You funds owed in case of insolvency of the Company, you may direct to the ICF. ICF may compensate You for claims up to €20,000. If Your claim exceeds the €20,000 then You will be only entitled to receive a maximum of the equivalent of €20,000. Further information on ICF can be found [here](#).

What are the Costs & Charges?

Pricing and other Related Information

Before you begin to trade CFDs, you should familiarise yourself with all one-off and recurring costs for which you will be liable. These charges will reduce any net profit or increase your losses. For more information please visit our website.

This table shows the different types of cost categories and their meaning that may occur depending on the product you trade

One-off entry costs	<i>Spread</i>	The difference between the buy price and the sell price. This cost is carried each time a trade is opened.
	<i>Commission</i>	This is a fee charged when you buy and sell a CFD based on the notional value of the trade.
	<i>Currency Conversion</i>	This is a fee charges for converting the realized profit/loss from the instrument's secondary currency to the account's based currency
	<i>Rollover Costs</i>	the fee charged for automatically rolling over an open position on a CFD when its contract has expired. The cost will be determined by the size of the spread.
	<i>Share dividends</i>	The fee charged/credited for a dividend payout on a share. The credit/debit is determined according to the position direction (buy or sell) while trader holding a long position will receive the dividend to their balance, and traders holding a short position will be charged the exact same amount.
Ongoing cost	<i>Swaps</i>	An overnight debit/credit applied for every night a position is held. The amount is determined according to the symbol and direction of the position (buy or sell)

How long should I hold it and can I take money out early?

CFDs are intended for short term trading, in some cases intraday and are generally not suitable for long-term investment. There is no recommended holding period and no cancellation period. You can open and close a CFD at any time during the market trading hours of each CFD.

How can I complain?

An Online Complaint Form is available at the Company's website, which shall be filled and submitted by You to the Company's Compliance department directly from the website. If you do not feel that your complaint has been resolved satisfactorily, you may refer your complaint to the Financial Ombudsman of the Republic of Cyprus. See www.financialombudsman.gov.cy for further information. For more information, please see our Complaints Procedure.

Other relevant information

We draw your attention to the following information documents to be made available by Law, which are available [here](#).

Client Agreement – the contract based on which we provide investment services to you and contains the terms and conditions that govern our business relationship.

Best Interest and Order Execution Policy – summarizes the process by which we execute your orders.

Risk Disclosure – summarizes the main risks investing in CFDs

Conflicts of Interests Policy – outlines the manner in which we identify, manage or control any conflicts of interest that may arise during the course of our business activities

Privacy Policy – explains how we deal with certain information you provide us with.